

Warrantify

Smarter Aftersales Support Built for OEMs That Care



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Made with **GAMMA**



The Problem We Solve

Manual Processes

Warranty management remains broken with outdated manual workflows causing delays.

Poor Transparency

Customers face unclear claims tracking and fragmented service networks.

Slow Repairs

Delayed repairs and unreliable support frustrate customers in today's experience-driven economy.



Our Mission & Vision

Mission

To redefine warranty and after-sales experiences by building an integrated digital ecosystem that empowers OEMs, retailers, insurers, and customers with faster resolutions, transparent processes, and cost-efficient operations.

Vision

To be recognized as India's leading digital warranty management and after-sales automation platform, setting new industry benchmarks in repair efficiency, customer satisfaction, and ecosystem collaboration.

Our Core Values



Customer-First Mindset

Always putting end-user satisfaction above everything else.



Transparency

Real-time tracking, clear SLAs, and zero hidden processes.



Innovation

Leveraging AI, RPA, and data-driven insights to automate and enhance service.



Reliability

A trusted network spanning 6,000+ technicians across 20,000+ PIN codes in India.



Sustainability

Reducing e-waste by extending product lifecycles through efficient repairs.

Why Choose Warrantify?



Convenience

One-stop solution for warranty, repairs, returns, and installations.



Reliability

On-ground presence across India, backed by skilled technicians.



Transparency

Digital-first workflows with complete visibility for OEMs and customers.



Scalability

API-first integrations to plug into OEM CRMs, e-commerce platforms, and insurer portals.



Customer Delight

Multilingual, human-driven support with AI-assisted automation.

Our AI-Enabled Solutions



Warranty API

API-first warranty automation layer that eliminates manual claim bottlenecks by automating validation, authorization, and tracking.



Bigfix Servicer

6,000+ technician network covering every PIN code in India for timely repairs and professional installations.



Big Support

Real, trained human support teams providing personalized, multilingual customer care across all channels.



Bigfix Vault

Self-service customer portal & app for product registration, warranty storage, claim tracking, and service tickets.

Comprehensive Service Portfolio



Easy Warranty Claims

Empaneled, brand-authorized service partners with manufacturer-grade repair standards and transparent tracking.



Out-of-Warranty Repairs

Curated generic repair partners with genuine spare parts sourcing and integrated logistics management.



Product Return Services

Reverse logistics solutions with return validation, pickup scheduling, and full traceability.



Professional Installation

Flexible gig-tech network with OEM-standard training and real-time job tracking.





Our Network Reach

6K+

Technicians

Skilled professionals across our network

20K+

PIN Codes

Complete coverage across India

24/7

Support

Round-the-clock customer assistance

Through our growing partnerships with leading consumer electronics, appliance brands, and insurers, we deliver credibility, reach, and customer trust at scale.

Getting Started with Warrantify

01

Submit Requirement

Share your needs: repairs, claims, returns, or installations.

02

Register & Activate

Complete KYC, review rate card, and sign contract.

03

Integrate

Connect via API, Shopify, Magento, or WooCommerce.

04

Access CRM

Use Bigfix 4Biz to manage operations.

05

Enhance CX

Offer customers the Bigfix Vault app for self-service engagement.



Contact Us

Get in Touch

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Ready to Transform?

Redefining Warranty & Aftersales Experience with AI, Automation, and Human-Centered support.

Join the future of customer service excellence.